

FOXTAIL APP— PAYTRONIX

SKIP THE LINE AND ORDER ONLINE!

Find all your Foxtail faves available for order and pick-up while also earning reward points! Stay up to date on promos and news! Download today on the Apple App Store & Google Play.

We launched our APP in September of 2025 with the help of a company called Paytronix

APP PERKS

- **Collect And Keep Track Of Points For A Free Drink!**
Every \$1 = 1 Point
Every 100 Points = 1 Free Drink!
- **Guests receive a Birthday Drink!**
- **Place Mobile Orders OR Pay At The Register By Scanning The QR Code**
- **Check Out Our Coffee Blog**
- **See What Is NEW For The Season!**
- **Signing Up Gives 50 Points**

AND MUCH MORE!



REDEEMING REWARDS

1. APP redemption: Customers can redeem their rewards by ordering a drink through the APP and selecting the reward available.

2. In-store redemption: Customers can redeem their rewards in-store by the barista adding their account to the ticket. The barista can look up the customer via name, phone number or email and can attach free drinks/rewards.

**Free Drink rewards expire after 60 days if not redeemed*

FOXTAIL APP

SETTING UP THE APP

CREATING AN ACCOUNT

1. Open the app once it's downloaded and type in your email address. Then, select 'Continue.'
2. Fill out the prompt on the screen. Once completed, select 'Register.'
3. Guests need to add their birthday to their account to receive. Birthday drink expires if not used after 30 days.

ADDING A BALANCE

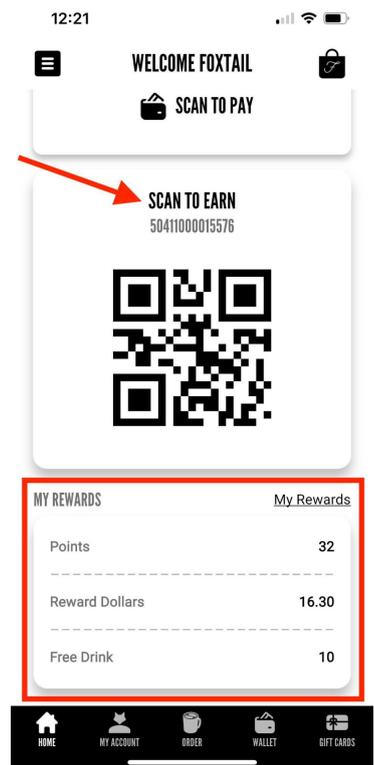
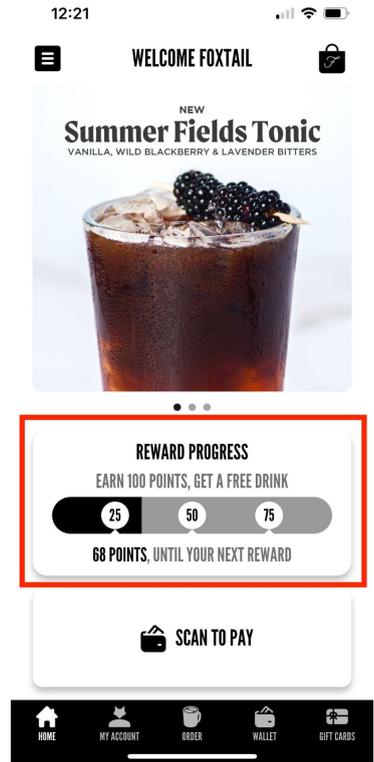
1. Select the 'Wallet' tab on the bottom right screen and select 'Manage Card' or 'Add Card' under 'Your Card'.
2. Type in your credit or debit card information. Once completed, select 'Add Now' and 'OK.'
3. To Add funds, type the amount you want to add in 'Enter Amount or select the pre-loaded amounts'. Then Click 'Recharge' to complete the process of adding funds.

SCANNING & USING LOYALTY REWARDS

1. Go to the 'HOME' screen
2. Find the 'SCAN TO EARN POINTS' QR Code
3. Scan the QR Code from the 'HOME' Screen associated with the Guest's phone number
4. Select the Rewards the Guest wants to apply to their ticket.

CHECKING LOYALTY REWARDS

1. Go to the 'HOME' Screen.
2. Check the 'Reward Progress' Bar to let the Guest know how many more points until they receive their Free Drink reward.
3. 'My Rewards' will display rewards at the bottom of the 'HOME' page.
4. 'My Account' tab will also display Guest's rewards such as: Store Value, Reward Dollars, Free Drinks, Points



FOXTAIL APP

SETTING UP THE APP

PAYING WITH THE APP

1. Go to the "Order" screen
2. Select a location to order from and choose 'Pick-Up' or 'Delivery' (if available).
3. Place order for 'ASAP' or 'Later'.
4. Select the items you want to order and press 'Add to Order'. Once you are ready to checkout, press 'Review Order'
5. From 'Review Order', enter any coupons or apply rewards to the order and press 'Checkout'.
6. Select payment type: 'Credit/Debit' or 'Gift/Loyalty' and press 'Continue'.
7. Enter a phone number in the event the store needs to contact you about your order and press 'Continue'.
8. The Order Summary page will appear. From here you can review your order and edit the 'Tip' amount.

After reviewing your order summary and confirming your tip amount, press 'Place Order'.

MOBILE ORDERING

1. When a customer orders an item through the app for your location, their ticket will print right away for you to make.
2. If the ticket does not print right away that means the customer has set a future time. Meaning- the ticket will print 5 minutes prior to the pick-up time set by the customer.
3. When an order comes through and you would like the ticket to print before the 5 minute period, you can force print by going into the check on TOAST and select "Pay" then "Force." This is particularly helpful when you have a large order.

